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Connecticut, Massachusetts, New York
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Western States Title Services, LLC
Qualified Trustee: California and Nevada

April 4, 2018

Mr. Donald E. Ashe
Register of Deeds, Hampden County
50 State Street
Springfield, MA 01103

Certified Mail

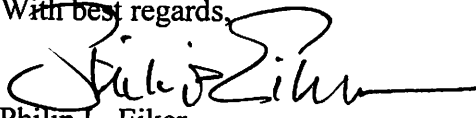
Dear Register Ashe:

I am writing to personally deliver my thanks for the wonderful service provided by your staff – especially Marleen, Kelly and Mariyan in the recorder’s office.

As a Massachusetts attorney, I have had occasion over many years to work with the personnel at the Registry – and the service has never been short of excellent. However, this week we needed to have a particular document recorded which presented its own set of challenges (some created by me!) and your staff (above) went above and beyond to get the job done in record time – and I wanted to express how much their efforts were appreciated.

We tend sometimes to take the excellent work of these folks for granted – I am guilty of that as well – but I wanted to re-emphasize and make you aware (as I am sure you are already) of how valuable they are to the legal community and the public at large. Your staff’s response may have been “all in a day’s work” in this instance, but I wanted to clearly express how grateful I am for their efforts.

With best regards,


Philip L. Eiker